

Commercial cleaning, managed for performance.

QS Management builds and manages commercial cleaning programs measured against a documented standard — for single facilities and multi-site portfolios. Every program defines the standard in writing, scores it through scheduled inspections, and reports results on a contractual cadence.

BUILT FOR BETTER FACILITIES

CORE SERVICES

Commercial Cleaning

Recurring janitorial & nightly programs

Floor Care

Scrub/recoat, extraction, strip & wax, tile

Event Services

Pre-event, attendants, overnight reset

Day Porter Services

Daytime coverage & facility readiness

Post-Construction

Rough, final & touch-up cleans

Multi-Site Programs

One standard across every location

DIFFERENTIATORS

- **Documented scope** by area, frequency, and expected result — before service begins
- **Scored supervisor inspections** on a set cadence, with corrective-action records
- **Performance reporting** clients can put in front of ownership and auditors
- **One accountable partner** — consolidated oversight, reporting, and invoicing across portfolios
- **24/7 emergency and after-hours support** for active clients

ENVIRONMENTS SERVED

- Healthcare environments
- Schools & education
- Corporate offices
- Commercial properties
- Government facilities
- Hospitality groups
- Financial institutions
- Senior living communities
- Museums & cultural institutions
- Multi-site portfolios

DOCUMENTED PERFORMANCE

72+

Net Promoter Score

95%+

Client retention

95%+

Quality performance

98%+

Inspection completion

<1 hr

Average response time

99%+

Invoice accuracy

Internal operational metrics documented across facilities QS Management serves; measurement methods confirmed in each service agreement.

COMPANY DATA

Legal name	QS Management Services
Founded	2015 · 11 years in business
Office	Rockville, MD
Coverage	Mid-Atlantic · East Coast · Midwest · Southeast
NAICS	561720 · 561210 · 561740 · 561790
Phone	(301) 900-4223
Email	info@qsmanagementservices.com
Web	qsmanagementservices.com

CERTIFICATIONS & MEMBERSHIPS

- ISSA CIMS Certified Expert
- ISSA CIMS-GB (Green Building) Certified
- BSCAI Verified Member
- AHE Trainer-Certified Surgical Cleaning Technician (T-CSCT)

VENDOR DOCUMENTATION

- COI on request — GL, WC, auto, umbrella, professional, EPLI, cyber, crime, lost-key
- W-9 on request
- Written client reference letters on letterhead, on request
- Written quality-control plan per account

WORKFORCE

- Identity-verified, background-screened crews; added clearances when required
- CIMS-aligned training, OSHA-aligned safety program
- EPA Safer Choice products where specified
- SOC 2-compliant technology platforms